



The Andhra Pradesh State Cooperative Bank Ltd.

(A State Partnered Scheduled Bank)



Date: 10.12.2024

CORRIGENDUM-I

EXTENSION OF DATES FOR INVITING SEALED QUOTATIONS FOR SUPPLY, INSTALLATION AND COMMISSIONING OF ATMs/CASH DISPENSERS in APCOB & ELURU DCCB.

The Andhra Pradesh State Co-operative Bank (APCOB) invited sealed Bids for Supply, Installation and commissioning of ATMs/Cash Dispensers in APCOB & Eluru DCCB vide our tender notice dated: 29.11.2024.

It is to inform that the last date for the above said Tendering has been extended and amended some of the clauses (annexure attached). Revised time schedule is as follows: -

Information	Old schedule	Revised schedule
Last date for submission of bid	10.12.2024@5.00PM	17.12.2024 @5.00PM



(B Dinesh Kumar)

Dy. General Manager (ITD)

Clause No.	Original	Amended
<p>Technical bid form</p> <p>Customer Interface:</p>	<ul style="list-style-type: none"> • 10" LCD/LED or higher touch screen with standard bright and full screenDisplay. Touch display & FDK screen(Both Touch and FDK are required) • Touch Screen Specifications: IP65 rating • Vandal screen with Privacy filter. Resistance to Indian weather, vandal proof and pertinent to and Indian usability condition • Multilingual /Trilingual Screen Support (English, Hindi, Regional language), in static graphics (PC, JPEG, etc.) and video files(incl.MP4) • Terminal should be capable to display graphic screen and video files in commonly available picture formats (MPEG, MP4, PC,JPEG, BMP etc.). • Voice guidance support with internal speakers & headphone jack (hardware as well as software both to be provided with CD). Capable of voice guidance to the customer and digitalized wave files in the Indian accent for the same in Hindi & English and regional languages as per the banks requirement to be provided by the vendor. There should be support for text to speech for full-fledged voice guidance Solution implementation without any extra cost to the Bank. 	<ul style="list-style-type: none"> • 10" LCD/LED or higher touch screen with standard bright and full screenDisplay. Touch display & FDK screen(Both Touch and FDK are required) • Touch Screen Specifications: IP54/IP65 or above rating. • Vandal screen with Privacy filter. Resistance to Indian weather, vandal proof and pertinent to and Indian usability condition • Multilingual /Trilingual Screen Support . (English, Hindi, Regional language), in static graphics (PC, JPEG, etc.) and video files(incl.MP4) • Terminal should be capable to display graphic screen and video files in commonly available picture formats (MPEG, MP4, PC,JPEG, BMP etc.). • Voice guidance support with internal speakers & headphone jack (hardware as well as software both to be provided with CD). Capable of voice guidance to the customer and digitalized wave files in the Indian accent for



	<ul style="list-style-type: none"> • Provide Text-to-Speech (TTS) support in English, Hindi and regional languages. • Terminal should be capable to integrate with custom/3rd party Text-to-Speech (TTS) software. • Terminal should report status (FS) whether headphone is present/ not present in headphone jack, to the monitoring system • Voice guidance support with internal speakers and head phone jack • PEG - 4 full motion video support, and support for common video codes. • CD should have Rear View Mirrors covering major area of the site which allow users to see what is happening behind to avoid shoulder surfing • Adherence to Persons with Disability standards compliance. give details; Cash Dispenser should be accessible to physically Challenged, Wheel Chair Access and Visually Challenged as per ADA, Access-For-All (AFA) & RBI guidelines-Self-declaration Certificate required • Manufacturing should have ISO certification 14001 and 9001 certification. • The CD should be PA-DSS complied, Application should be PCI PA-DSS compliant as on date of supply of CD. 	<p>the same in Hindi & English and regional languages as per the banks requirement to be provided by the vendor. There should be support for text to speech for full-fledged voice guidance Solution implementation without any extra cost to the Bank.</p> <ul style="list-style-type: none"> • Provide Text-to-Speech (TTS) support in English, Hindi and regional languages. • Terminal should be capable to integrate with custom/3rd party Text-to-Speech (TTS) software. • Terminal should report status (FS) whether headphone is present/ not present in headphone jack, to the monitoring system • Voice guidance support with internal speakers and head phone jack • PEG - 4 full motion video support, and support for common video codes. • CD should have Rear View Mirrors covering major area of the site which allow users to see what is happening behind to avoid shoulder surfing • Adherence to Persons with Disability standards compliance. give details; Cash Dispenser should be accessible to physically
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		<p>Challenged, Wheel Chair Access and Visually Challenged as per ADA, Access-For-All (AFA) & RBI guidelines-Self-declaration Certificate required</p> <ul style="list-style-type: none"> • Manufacturing should have ISO certification 14001 and 9001 certification. • The CD should be PA-DSS complied, Application should be PCI PA-DSS compliant as on date of supply of CD.
<p>Technical bid form Hardware</p>	<ul style="list-style-type: none"> • Co-ordinated LED Lights Indicators at Card Reader, Cash slot dispenser, Keypad, Receipt printer. The LED Lights at these places will blink accordingly during the course of transaction attracting the attention of the customer to that part of the machine • Keypad: Whenever the machine needs input from Keypad • Card reader slot : 1. When machine is ready to accept card for new transaction. • DK Keys: Whenever the machine needs input from FDK keys. • Cash slot dispenser: When cash is presented at the cash slot for the customer to take it. • Receipt printer slot: Whenever any receipt is out from the machine for transactions like mini statement, failed transaction etc. 	<ul style="list-style-type: none"> • Co-ordinated LED Lights Indicators at Card Reader, Cash slot dispenser, Receipt printer. The LED Lights at these places will blink accordingly during the course of transaction attracting the attention of the customer to that part of the machine • Card reader slot : 1. When machine is ready to accept card for new transaction. • DK Keys: Whenever the machine needs input from FDK keys. • Cash slot dispenser: When cash is presented at the cash slot for the customer to take it. • Receipt printer slot: Whenever any receipt is out from the machine for transactions like mini statement, failed transaction etc.

