The Andhra Pradesh



State Cooperative Bank Ltd.

(A State Partnered Scheduled Bank)



Date: 10.12.2024

CORRIGENDUM-I

EXTENSION OF DATES FOR INVITING SEALED QUOTATIONS FOR SUPPLY, INSTALLATION AND COMMISSIONING OF ATMs/CASH DISPENSERS in APCOB & ELURU DCCB.

The Andhra Pradesh State Co-operative Bank (APCOB) invited sealed Bids for Supply, Installation and commissioning of ATMs/Cash Dispensers in APCOB & Eluru DCCB vide our tender notice dated: 29.11.2024.

It is to inform that the last date for the above said Tendering has been extended and amended some of the clauses (annexure attached). Revised time schedule is as follows: -

Information	Old schedule	Revised schedule
Last date for submission of bid	10.12.2024@5.00PM	17.12.2024 @5.00PM



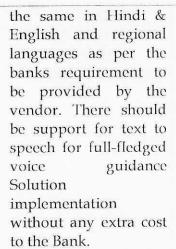
(B Dinesh Kumar)

Dy. General Manager (ITD)

Clause No.	Original	Amended
Technical bid	• 10" LCD/LED or higher	• 10" LCD/LED or
form	touch screen with standard	higher touch screen
Customer Interface:	bright and full	with standard bright
	screenDisplay. Touch	and full screenDisplay.
	display & FDK screen(Both	Touch display & FDK
	Touch and FDK are	screen(Both Touch and
	required)	FDK are required)
	• Touch Screen	
	Specifications: IP65 rating	
		Specifications:
	Vandal screen with Privacy Class Parisland L. L.	IP54/IP65 or above
	filter. Resistance to Indian	rating.
	weather, vandal proof and	• Vandal screen with
	pertinent to and Indian	Privacy filter.
	usability condition	Resistance to Indian
	• Multilingual /Trilingual	weather, vandal proof
	Screen Support (English,	and pertinent to and
	Hindi, Regional language),	Indian usability
	in static graphics (PC,	condition
	JPEG, etc.) and video	 Multilingual
	files(incl.MP4)	/Trilingual Screen
	Terminal should be capable	Support . (English,
	to display graphic screen	Hindi, Regional
	and video files in	language), in static
	commonly available	graphics (PC, JPEG,
	picture formats (MPEG,	etc.) and video
	MP4, PC, JPEG, BMP etc.).	files(incl.MP4)
	Voice guidance support	
	with internal speakers &	18 M
		capable to display
	headphone jack (hardware as well as software both to	graphic screen and
		video files in
	be provided with CD).	commonly available
	Capable of voice guidance	picture formats
	to the customer and	(MPEG, MP4, PC, JPEG,
	digitalized wave files in the	BMP etc.).
	Indian accent for the same	• Voice guidance
	in Hindi & English and	support with internal
	regional languages as per	speakers & headphone
	the banks requirement to	jack (hardware as well
	be provided by the vendor.	as software both to be
	There should be support	provided with CD).
	for text to speech for full-	Capable of voice
	fledged voice guidance	guidance to the
	Solution implementation	
	without any extra cost to	100 CONTRACTOR (100 CONTRACTOR
	11- D - 1	digitalized wave files in
	the bank.	the Indian accent for

- Provide Text-to-Speech (TTS) support in English, Hindi and regional languages.
- Terminal should be capable to integrate with custom/3rd party Text-to-Speech (ITS) software.
- Terminal should report status (FS) whether headphone is present/ not present in headphone jack, to the monitoring system
- Voice guidance support with internal speakers and head phone jack
- PEG 4 full motion video support, and support for common video codes.
- CD should have Rear View Mirrors covering major area of the site which allow users to see what is happening behind to avoid shoulder surfing
- Adherence to Persons with Disability standards compliance. give details; Cash Dispenser should be accessible to physically Challenged, Wheel Chair Access and Visually Challenged as per ADA, Access-For-All (AFA) & guidelines-Self-**RBI** Certificate declaration required
- Manufacturing should have ISO certification 14001 and 9001 certification.
- The CD should be PA-DSS complied,

Application should be PCI PA-DSS compliant as on date of supply of CD.



- Provide Text-to-Speech (TTS) support in English, Hindi and regional languages.
- Terminal should be capable to integrate with custom/3rd party Text-to-Speech (TTS) software.
- Terminal should report status (FS) whether headphone is present/ not present in headphone jack, to the monitoring system
- Voice guidance support with internal speakers and head phone jack
- PEG 4 full motion video support, and support for common video codes.
- View Mirrors covering major area of the site which allow users to see what is happening behind to avoid shoulder surfing
- Adherence to Persons with Disability standards compliance. give details; Cash Dispenser should be accessible to physically



Technical bid form

Hardware

- Co-ordinated LED Lights Indicators at Card Reader, Cash slot dispenser, Keypad, Receipt printer. The LED Lights at these places will blink accordingly during the course of transaction attracting the attention of the customer to that part of the machine
- Keypad: Whenever the machine needs input from Keypad
- Card reader slot: 1. When machine is ready to accept card for new transaction.
- DK Keys: Whenever the machine needs input from FDK keys.
- Cash slot dispenser: When cash is presented at the cash slot for the customer to take it.
- Receipt printer slot: Whenever any receipt is out from the machine for transactions like mini statement, failed transaction etc.

- Challenged, Wheel Chair Access and Visually Challenged as per ADA, Access-For-All (AFA) & RBI guidelines-Self-declaration Certificate required
- Manufacturing should have ISO certification 14001 and 9001 certification.
- The CD should be PA-DSS complied, Application should be PCI PA-DSS compliant as on date of supply of CD.
- Co-ordinated LED
 Lights Indicators at
 Card Reader, Cash slot
 dispenser, Receipt
 printer. The LED Lights
 at these places will
 blink accordingly
 during the course of
 transaction attracting
 the attention of the
 customer to that part of
 the machine
- Card reader slot : 1.
 When machine is ready to accept card for new transaction.
- DK Keys: Whenever the machine needs input from FDK keys.
- Cash slot dispenser: When cash is presented at the cash slot for the customer to take it.
- Receipt printer slot: Whenever any receipt is out from the machine for transactions like mini statement, failed transaction etc.

